

# Fees Return and Cancellation Policy

## 411 Firearms Training and Development, LLC - Fees Return and Cancellation Policy

Due to the limited number of spots available, transaction fees, the materials required, and the reservation of range time and/or classroom space, 411 Firearms Training and Development,, LLC has implemented the following Fees Return and Cancellation Policy (hereinafter "policy").

STATE ELIGIBILITY: 411 Firearms Training and Development, LLC, is not responsible, nor obligated, to determine your eligibility to be issued a Texas License To Carry. You must verify your own eligibility status to take this course and be issued a State of Texas License to carry.

### ONLINE CLASSES:

411 Firearms Training and Development, LLC will not issue refunds after an online class has been purchased.

### RESCHEDULING:

If you need to reschedule an instructor-led class, please notify 411 Firearms Training and Development, LLC at least 72 hours prior to your scheduled instructor-led class time. If you fail to provide proper notice of the need to reschedule you will be assessed a \$25.00 rescheduling fee. If 411 Firearms Training and Development, LLC reschedules an instructor-led class there will not be a rescheduling fee.

To reschedule, you may email 411 Firearms Training and Development, LLC at [info@firearmstraininganddevelopment.com](mailto:info@firearmstraininganddevelopment.com), or call/text at (817) 271-5894 any instructor-led class.

### CANCELLATIONS by 411 Firearms Training and Development, LLC

411 Firearms Training and Development, LLC reserves the right to cancel and/ or reschedule any class. Students may upgrade from an instructor-led class to an online class at no extra charge if the scheduled course is cancelled by 411 Firearms Training and Development, LLC. If 411 Firearms Training and Development, LLC cancels an instructor-led class you will receive a refund in the same form that your payment was made.

**STUDENT CANCELLATIONS:**

No refunds will be issued due to student no-call / no-show or student cancellations.

I have read and agree to the above refund and cancellation policy and understand that all sales are final. \*